

## Appendix C17

Mr Christopher Chappell  
The Royal Standard  
Charles Street  
Leicester  
LE1 1FA

The Licensing Officer  
Leicester City Council  
Granby Street  
Leicester

17<sup>th</sup> September 2017

Sirs

The Fountain.

I understand a situation has arisen at the above mentioned Public House and in defence of the premises supervisor Ann Brennon I wish to make the statement below.

Shoplifters have been an ongoing problem over the past 8 years that I have been Premises Supervisor. I have been speaking to the previous License holder Susan Squires (1992-2008) who confirms that she too had a problem.

We believe that the situation has escalated over the past 5 years. As Premises Supervisors we have no support and the only action we have is to continually tell these people to get out of the pub. This works most of the time, unfortunately when the Pub is busy it is not always possible to see every occasion. There have also been occasions when trying to remove these people we have been threatened.

Yours sincerely

Christopher Chappell  
Premises Supervisor